



# IATA Catalog of Standards, Manuals and Guidelines

CARGO • SAFETY AND OPERATIONS • PASSENGER • FINANCE AND STATISTICS



IATA offers the air transport industry a comprehensive suite of products on a multitude of topics. Ranging from regulations and standards to guidance material, these publications are designed to promote safety and optimize efficient operations.





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# CARGO

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## Cargo Agency Conference Resolution Manual (CACRM)

The relationship between member airlines and their registered cargo agents is administered under a set of IATA resolutions. These government-approved rules establish the rights and obligations of the parties, as well as the procedures and requirements for agents who wish to obtain and maintain industry accreditation, thus becoming part of the airlines, global cargo distribution network.

**Audience:** Airlines, General Sales and Service Agencies, Agents, Freight Forwarders

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/cacrm](http://www.iata.org/cacrm)

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## Cargo Claims and Loss Prevention Handbook (CCHB)

The CCHB provides information on the crucial legal aspects of the carriage of cargo by air, with recent examples of cases decided by the courts.

The CCHB incorporates input from airlines, legal experts, and freight forwarders, together with all relevant and applicable conventions. Complete with practical information, this guide is the complete resource for all industry stakeholders who are concerned with effective cargo claims handling and loss prevention, and should assist cargo claims handlers on a daily basis. The CCHB includes a chapter on Principles of Loss Prevention.

**Audience:** Airlines, Ground Handlers, Freight Forwarders

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/cargo-claims](http://www.iata.org/cargo-claims)

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## CargoLink

A directory of cargo professionals for the global cargo community.

**Audience:** Cargo Professionals, Freight Forwarders, Airlines, Ground Handlers or anyone in the cargo supply chain

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/cargolink](http://www.iata.org/cargolink)

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## Cargo Services Conference Resolution Manual (CSCRM)

The CSCRM covers broad cargo services issues and forms the basis for many other standards, including cargo handling, documentation, procedures, rules and regulations, ULD control, ULD technical specifications, dangerous goods regulations, live animals and perishables regulations, and automation standards.

**Audience:** Airlines, Freight Forwarders

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/cscrm](http://www.iata.org/cscrm)

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## Cargo Tariff Coordinating Conferences Resolutions Manual

The Cargo Tariff Coordinating Conferences Resolutions Manual provides a central reference to the texts of all current resolutions adopted by the Cargo Tariff Coordinating Conferences. The Manual also contains the texts of government reservations that have been placed on resolutions.

**Audience:** Airlines, Freight Forwarders

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/ctccrm](http://www.iata.org/ctccrm)

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## Cargo-XML Toolkit

This toolkit offers next-generation standards for electronic messaging in the air cargo industry. It uses XML standards that bring uniformity, clarity, accuracy and economy to the electronic exchange of information in the air cargo industry. It is the go-to source for technical experts developing open and flexible XML applications.

**Audience:** Airlines, Freight Forwarders, Ground Handlers, IT Providers, Customs Authorities

**Language:** English

**How to purchase:** Contact [publishing@iata.org](mailto:publishing@iata.org)

**More information:** [www.iata.org/cargoxml-toolkit](http://www.iata.org/cargoxml-toolkit)

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## Dangerous Goods Regulations (DGR)

The IATA DGR is the industry-trusted source to help you prepare and document dangerous goods shipments for air transport. Used by the world's airlines for over 60 years, the DGR is the most complete, up-to-date, and user-friendly reference in the industry.

**Audience:** Airlines, Ground Handlers, Freight Forwarders, Airports, Training Providers and Organizations, Regulators, Service Providers, Shippers and Manufacturers

**Language:** English, Spanish, German, French, Russian, Chinese, Japanese

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/dgr](http://www.iata.org/dgr)

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## Infectious Substances Shipping Guidelines (ISSG)

Everything you need to know about shipping infectious substances safely.

Learn how to ship infectious substances by any mode of transport anywhere in the world. The ISSG is a convenient, easy-to-read manual with up-to-date information, including all the changes to the ICAO Technical Instructions.

**Audience:** Airlines, Ground Handlers, Freight Forwarders, Airports, Training Providers and Organizations, Regulators, Service Providers, Shippers and Manufacturers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/issg](http://www.iata.org/issg)

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## IATA Cargo Handling Manual

The IATA Cargo Handling Manual (CHM) is a complete set of standards for everyone involved in cargo operations. It helps airlines and cargo handlers to operate more effectively together, in order to improve efficiency and safety in air cargo operations.

CHM collects in one place 90% of the information, which is common to individual carrier cargo handling manuals, completing it and bringing it up to current IATA standards. The content for the CHM have been tailored specifically for the cargo industry, based on an industry-wide survey.

**Audience:** Airlines, General Sales Agents, Airports, Freight Forwarders & Shippers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** Full table of contents: [www.iata.org/chm](http://www.iata.org/chm)

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## Lithium Battery Shipping Guidelines (LBSG)

Lithium batteries are dangerous goods, and can pose a safety risk if not prepared in compliance with transport regulations. The IATA LBSG has everything you need to safely and efficiently prepare lithium battery shipments in compliance with international air transport regulations.

**Audience:** Shippers, Manufacturers, Airlines and Ground Handlers

**Language:** English, Chinese

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/lbsg](http://www.iata.org/lbsg)

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## Live Animals Regulations (LAR)

The global standard and essential guide for transporting animals by air in a safe, humane and cost-effective manner. The IATA LAR is a must for transporting animals humanely and in compliance with airline regulations and animal welfare standards.

**Audience:** Airlines, Ground Handlers, Freight Forwarders, Airports, Training Providers and Organizations, Regulators, Service Providers, Shippers

**Language:** English, French and Spanish

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/lar](http://www.iata.org/lar)

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## Perishable Cargo Regulations (PCR)

The PCR provides the most efficient practices for the transport of perishable cargo and is an indispensable tool to achieve cost savings and avoid delays by guaranteeing your shipments are problem-free and compliant with international and local regulations.

**Audience:** Airlines, Ground Handlers, Freight Forwarders, Airports, Training Providers and Organizations, Regulators, Service Providers, Shippers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/pcr](http://www.iata.org/pcr)

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## Temperature Control Regulations (TCR)

The global standard for the safe transportation of healthcare products by air, the IATA TCR is an all-inclusive guide designed to facilitate the proper transport of temperature-sensitive pharmaceutical products. The TCR has the most current practices for packaging, labelling, handling and shipping perishable healthcare products.

**Audience:** Airlines, Ground Handlers, Freight Forwarders, Airports, Training Providers Organizations, Regulators, Service Providers, Shippers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/tcr](http://www.iata.org/tcr)

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## The Air Cargo Tariff and Rules (TACT)

TACT aims to simplify and speed up air cargo processes for all involved parties. For decades, TACT has been the ultimate reference guide for the air cargo industry. As such, TACT provides quick access to the rules governing air cargo processes as well as global rates and charges information. Moreover, TACT promotes and invests in an air cargo rate management and distribution system to generate efficiency gains for the industry.

**Audience:** Airlines, Freight Forwarders, Ground Handlers, General Sales Agents, Shippers, Airports, Government Authorities

**Language:** English

**How to purchase:** Online Store or Customer Service

**More information:** [www.iata.org/tact](http://www.iata.org/tact)

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## ULD Regulations (ULDR)

A comprehensive reference for all segments of the air cargo industry, the IATA ULDR is the foundation for improved aircraft operations and safety. The ULDR contains all the technical and operational specifications as well as regulatory and airline requirements applicable to ULD operations.

**Audience:** Airlines, Ground Handlers, Freight Forwarders, Airports, Regulators, Service Providers, ULD Original Equipment Manufacturers, Shippers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/uldr](http://www.iata.org/uldr)





# SAFETY, SECURITY AND OPERATIONS

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## Airport Development Reference Manual (ADRM)

Long considered the gold standard for airports planning world-class infrastructure, the 10th Edition ADRM has been entirely revamped. It is published jointly with Airports Council International (ACI) and in close collaboration with world-renowned industry specialists who continue to review and comment on the ADRM to ensure it remains relevant and current.

**Audience:** Airport Planners, Airlines, Airports, Government Authorities, Architects and Engineering Consultants involved in airport development and planning, capacity planning, terminal planning, apron, etc.

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/adrm](http://www.iata.org/adrm)

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## Airport Handling Manual (AHM)

Your definitive source for the latest industry-approved policies, standards and safety guidelines covering all facets of safe and efficient airport operations. The AHM is policy-driven and focuses on “what to do”.

**Audience:** Airline Ground Operators, Ground Service Providers, Airport Ground Operators, Regulatory and Government Agencies, Training Organizations, System Providers, Ground Support Equipment Companies

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/ahm](http://www.iata.org/ahm)

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## Baggage Identification Folders and Posters (BagID)

Internationally recognized at lost luggage counters, the chart provides information on 58 baggage types, color samples and materials, all with bar-coded information.

**Audience:** Lost Baggage Stands, Baggage Reclaim Organizations, Ground Service Providers, Airlines, Airports, Baggage Supply Chain

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/bagid](http://www.iata.org/bagid)

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## Baggage Reference Manual (BRM)

The BRM merges two products formerly known as the Baggage Services Manual and the Baggage Book. Designed to provide insight into the key features of baggage operations, it presents potential issues that might occur along a generic baggage chain and ways to overcome them. Topics include: how to set corporate baggage policy, baggage tracing and claims, reducing mishandled baggage, understanding baggage tag design and baggage messages.

**Audience:** Airlines, Airports, Ground Service Providers, Baggage Supply Chain

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/brm](http://www.iata.org/brm)

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## Emergency Response Best Practices Handbook

Designed to provide the tools necessary to create an Emergency Response Planning department from the ground up, the Emergency Response Best Practices Handbook will equip your organization with the insight and critical information necessary to develop a robust emergency response plan, aligned with industry best practices.

**Audience:** Airlines, Ground Handlers, Airports, Aviation Service Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/erp-handbook](http://www.iata.org/erp-handbook)

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## IATA Ground Operations Manual (IGOM)

The IGOM is your definitive source for the latest industry-approved standards harmonizing ground handling processes and procedures for frontline personnel. The IGOM is procedure driven, focusing on “how to do it”.

**Audience:** Airline Ground Operators, Ground Service Providers, Airport Ground Operators, Regulatory and Government Agencies, Training Organizations

**Language:** English, Russian

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/igom](http://www.iata.org/igom)



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## IATA Guide to Facilitation

The IATA Guide to Facilitation is a comprehensive guide for your facilitation activities. It is the must-have reference to help you with your Advance Passenger Information/Passenger Name Record compliance data.

**Audience:** Headquarters level Airline Facilitation Managers responsible for responding to policy issues, airport supervisory level staff who need to respond to facilitation-related issues at the local level, and other participants in the international civil air transport chain

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/facilitation-guide](http://www.iata.org/facilitation-guide)

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## NEW! IATA Load Control–XML Message Toolkit (LCXML)

Available as of Q1 2017, this toolkit offers next-generation standards for electronic messaging in the load control industry. It uses XML standards that bring uniformity, clarity, accuracy and economy to the electronic exchange of information in the load control industry. It should be the go-to source for technical experts developing open and flexible XML applications.

**Audience:** Airlines, Ground Service Providers, Airport Ground Operators, System Providers, Message Brokers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/lcxml](http://www.iata.org/lcxml)

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## IOSA Program Manual (IPM)

The IPM provides the complete set of standards that govern all aspects of the IATA Operational Safety Audit (IOSA) program. Standards in the IPM provide the basis for program standardization, which ensures that each audit is conducted in a consistent manner.

**Audience:** Airlines that operate at least one two-pilot, multi-engine aircraft with a maximum certificated takeoff mass in excess of 5,700 kg (12,566 lb)

**Language:** English

**How to purchase:** Free of charge

**More information:** [www.iata.org/iosa](http://www.iata.org/iosa)

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## IOSA Standards Manual (ISM)

The ISM provides the IOSA standards and recommended practices (ISARPs), associated guidance material, and other supporting information necessary for an operator to successfully undergo an IOSA audit. The ISM may also be used as a guide for any operator wanting to structure its operational management and control systems in conformity with the latest industry operational practices. The ISM is the only source of assessment criteria used by auditors when conducting an audit against the ISARPs.

**Audience:** Airlines that operate at least one two-pilot, multi-engine aircraft with a maximum certificated takeoff mass in excess of 5,700 kg (12,566 lb)

**Language:** English

**How to purchase:** Free of charge

**More information:** [www.iata.org/iosa](http://www.iata.org/iosa)

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## ISAGO Standards Manual (GOSM)

The GOSM provides the ISAGO standards and recommended practices (GOSARPs), associated guidance material, and other supporting information necessary for a provider to successfully undergo an ISAGO audit. The GOSM may also be used as a guide for any provider wanting to structure its operational management and control systems in conformity with the latest industry operational practices. The GOSM is the only source of assessment criteria used by auditors when conducting an audit against the GOSARPs.

**Audience:** Ground Service Providers, ISAGO audit pool auditors and Audit Organizations that perform ISAGO audits

**Language:** English

**How to purchase:** Free of charge

**More information:** [www.iata.org/isago](http://www.iata.org/isago)

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## Quick Reference Guide on Marshalling Signals

Covers 24 images of aircraft marshalling signals in a single unit that is 9.6 cm x 15.2 cm (3.75 in x 6.0 in).

**Audience:** Ground Operation Staff, Training Organizations of Airlines, Airports, Ground Service Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/marshalling-signals](http://www.iata.org/marshalling-signals)

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## Security Manual

A practical tool that will enhance the ability of the reader to understand all aspects of aviation security. It contains extensive guidance material on all aspects of aviation security, including Security Management Systems, the regulatory environment, building a security program, threats to aviation, screening operations, risk management, and more.

**Audience:** All industry stakeholders with an interest in aviation security, including airlines, airports, government entities, service providers, and education establishments with security programs

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/security-manual](http://www.iata.org/security-manual)







# PASSENGER

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## A4A/IATA Reservations Interline Message Procedures (AIRIMP)

Provides communications standards for the handling of passenger reservations interline messages. These standards are used in millions of transactions between travel agency and airline systems and by airline-to-airline systems.

**Audience:** Airlines, Airports, Global Distribution Systems, Computer Reservation Systems, System Providers, Government Agencies and Travel Agents

**Language:** English

**How to purchase:** IATA Online Store - AIRIMP

**More information:** [www.iata.org/airimp](http://www.iata.org/airimp)

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## Airline Coding Directory (ACD)

A reference that contains all airline designators, three-digit airline numeric codes and location identifiers. The ACD also includes IATA currency codes, ISO country codes, coordinators and airlines applying reconfirmation procedures and numeric location-type codes.

**Audience:** Airlines, Airports, Original Equipment Manufacturers, Global Distribution Systems, Computer Reservation Systems, System Providers, Ground Handlers, Government Agencies, Libraries and Travel Agents

**Language:** English

**How to purchase:** IATA Online Store - ACD

**More information:** [www.iata.org/acd](http://www.iata.org/acd)

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## City Code Directory (CCD)\*

A worldwide list of city, airport, country, province, state and territory names and/or codes used by airlines when computing their tariffs, fares and rates.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers, Travel Agencies

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/city-codes](http://www.iata.org/city-codes)

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## Flex Fares Resolutions Manual

This electronic manual offers easy, one-stop access to all Passenger Tariff Conference agreements. Containing resolutions effective in all IATA Traffic Conference areas, the Manual is regularly amended with changes from e-Tariff meetings or Mail Votes. This product provides an understanding of the new IATA Flex Fare structure, and is used for Fare Construction and Pricing/Ticketing.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/e-resolutions](http://www.iata.org/e-resolutions)

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## Flex Fares

Flex Fares are new multilateral interline fares derived from published carrier fares. The concept is simple: for a given market, a base fare is calculated using available carrier fares in the market, and an interline premium is added to reflect the flexibility in an IATA fare.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers

**Language:** English

**How to purchase:** Customer Service

**More information:** [www.iata.org/flex-fares](http://www.iata.org/flex-fares)

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## Mileage Manual (MPM)\*

The MPM is the definitive compilation of the shortest operated mileages and maximum permitted mileages between more than 700,000 specified city pairs. It is an essential reference for fare construction.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers, System Integration Allowed

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/mpm](http://www.iata.org/mpm)

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\* These products under the Passenger section can be purchased individually or as a package at a reduced price. Contact Customer Service for details.

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## Multilateral Interline Traffic Agreements (MITA) and Bilateral Interline E-Ticketing Agreements (BIETA)

MITA provides the passenger and cargo Interline Agreements that spell out which airlines have agreements and the basic rules airlines follow when processing revenue and issuing documents for carriage on each other's services. BIETA provides all the passenger and cargo bilateral E-ticketing interline agreements.

**Audience:** Airlines, Airports, Original Equipment Manufacturers, Global Distribution Systems, Computer Reservation Systems, System Providers, Government Agencies, Libraries, Travel Agents and Educational Institutions

**Language:** English

**How to purchase:** IATA Online Store - MITA and BIETA

**More information:** [www.iata.org/mita](http://www.iata.org/mita)

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## Online Library

This indispensable online platform offers ready access to vital reference information, including historical and current Interline Tariffs documentation, news, meeting calendars, events and links to Passenger products and activities around the world.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/online-library](http://www.iata.org/online-library)

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## Passenger Fare Construction Toolkit

This Toolkit will help you understand and manage the wave of major changes for fare construction, including: new special fare pricing logic, new currency conversion process, new mixed class calculation sequence.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines, Service/Solution Providers, Travel Agents

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/passenger-fare-toolkit](http://www.iata.org/passenger-fare-toolkit)

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## Passenger Services Conference Resolutions Manual (PSCRM)

Official industry source universally agreed upon by airlines for the international interline environment. The PSCRM contains procedures for reservations, passenger and baggage check-in and ticket issuance, specifications for baggage tag and ticketing, and various multilateral interline agreements and other passenger traffic-related regulations.

**Audience:** Airlines, Airports, Original Equipment Manufacturers, Global Distribution Systems, Computer Reservation Systems, System Providers, Government Agencies, Libraries, Travel Agents and Educational Institutions

**Language:** English

**How to purchase:** IATA Online Store - PSCRM

**More information:** [www.iata.org/paxresolutions](http://www.iata.org/paxresolutions)

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## Passenger Tariff Coordinating Conference Composite and Worldwide Resolution Manual - The Composite Manual

The Composite Manual is a cornerstone of the publications related to the Passenger Tariff Coordinating Conferences. It consists of resolutions divided into five different important pillars: common industry definitions, mileage principles, fare construction principles, common currency application, interline baggage acceptance rules.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/composite-manual](http://www.iata.org/composite-manual)

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## Reservations Services Manual (RSM)

A reference and training manual illustrated with real-life, easy-to-follow examples to better understand reservations rules and procedures. The RSM contains all internationally agreed upon reservations, rules and interline reservations message procedures, and addresses every possible reservations scenario.

**Audience:** Reservations Agents and Trainees, Airlines, Travel Agents, Computer Reservation Systems, System Providers, Global Distribution Systems, Airports and Government Agencies

**Language:** English

**How to purchase:** IATA Online Store - RSM

**More information:** [www.iata.org/rsm](http://www.iata.org/rsm)

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## Standard Schedules Information Manual (SSIM)

Set of industry standards and procedures for external slots/schedules data exchange as well as minimum connecting times. The SSIM is designed to guide originators and recipients of airline flight schedule information on standardized data processing and messaging procedures throughout the industry.

**Audience:** Airlines, Airports, Airport Coordinators and Facilitators, Global Distribution Systems, Computer Reservation Systems, Data Aggregators and System Providers, Air Traffic Control and Government Authorities, Travel Agents, Original Equipment Manufacturers and Educational Institutions

**Language:** English

**How to purchase:** IATA Online Store - SSIM

**More information:** [www.iata.org/ssim](http://www.iata.org/ssim)

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## Ticketed Point Mileage Manual (TPM)\*

The official source for flown mileages between more than 50,000 city pairs and the corresponding codes.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/ticket-mileage](http://www.iata.org/ticket-mileage)

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## Ticketing Handbook

The Ticketing Handbook is the official guide to worldwide airline passenger ticketing. It details what entries to make on electronic tickets and miscellaneous documents. This Handbook clarifies even the most complicated fare calculation rules by explaining each ticketing principle in easy-to-understand language, with helpful, relevant examples.

**Audience:** Airlines and Travel Agents

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/thb](http://www.iata.org/thb)

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## Timatic Mainframe

IATA Timatic is the industry standard used by airlines and travel agents to verify passengers, travel document requirements. Timatic delivers personalized results based on the passenger's destination, transit points, nationality, residence country, etc. Timatic Mainframe is available via most airlines Departure Control Systems and Global Distribution Systems.

**Audience:** Airlines, Ground Handlers and Travel Agents

**Language:** English

**How to purchase:** IATA Netherlands Customer Service

**More information:** [www.iata.org/timaticmainframe](http://www.iata.org/timaticmainframe)

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\* These products under the Passenger section can be purchased individually or as a package at a reduced price. Contact Customer Service for details.



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## TimaticWeb2.com and TimaticWeb 2 Cobranded

TimaticWeb 2 is a web-based solution used by airlines and travel agents to verify passengers, travel document requirements for their destination and any transit points. Using the cobranded version, airlines and travel agents can easily create their own TimaticWeb 2 page with their own corporate branding and include it on their internal or external website.

**Audience:** Airlines, Travel Agents and other travel-related organizations

**Language:** English

**How to purchase:** [www.timaticweb2.com/register](http://www.timaticweb2.com/register)

**More information:** [www.timaticweb2.com](http://www.timaticweb2.com)

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## Timatic AutoCheck

Timatic AutoCheck is an XML solution that enables airlines and other travel organizations to automate the passenger travel document validation activity so that 100% of international passengers can have their travel document checked automatically. It can be integrated into check-in systems as well as reservations systems to push passport, visa and health regulations to passengers during the booking process.

**Audience:** Airlines, Ground Handlers and Travel Agents

**Language:** English

**How to purchase:** Local Timatic Office

**More information:** [www.iata.org/timaticautocheck](http://www.iata.org/timaticautocheck)









# FINANCE, CHARGES AND STATISTICS

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## 20-Year Passenger Forecast

IATA has teamed up with Tourism Economics — an Oxford Economics Company — to help you explore scenarios and reduce uncertainties regarding the future of the global passenger market. The Air Passenger Forecast service provides annual projections of air passenger flows for almost 4,000 country-pairs over the coming 20 years, allowing you to start planning for tomorrow, today. The forecasts are updated twice each year (April and October).

The service consists of a suite of products to meet your needs: the online Data Tool gives you access to our full forecast databank, complete with the drivers that underpin our modelling; the Global Report details our forecasting framework and summarizes the key forecast variables over the long run; the Country Reports provide concise, in-depth summaries of the outlooks for the world's largest air travel markets.

**Audience:** Airlines, Airports, Consulting Firms, Travel and Tourism Agencies and Service Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/pax-forecast](http://www.iata.org/pax-forecast)

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## Airline Industry Freight Forecast

The Airline Industry Freight Forecast is the most comprehensive tool to analyze future freight traffic trends. The report provides detailed five-year traffic forecasts for over 3,000 individual country-pairs, plus aggregate results at regional and global levels.

The forecast is derived from the results of a survey of the industry's major airlines.

A summary report by IATA Economics provides analysis of the macroeconomic events shaping the industry and their direct implications for airlines' projections. It also identifies key challenges and opportunities across top routes and regions.

**Audience:** Airlines, Airports, Consulting Firms, Financial Institutions, Publishing Companies, Education Institutions

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/freight-forecast](http://www.iata.org/freight-forecast)

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## NEW! Aviation Charges Intelligence Center (ACIC)

Replacing the Airport, ATC and Fuel Charges Monitor, ACIC has been completely rebuilt. Now includes four major enhancing tools: Calculation, Simulation, Benchmarking and Data Feed. The totally revamped database, updated daily, covers over 50 aeronautical charge types from more than 670 airports, ATC charges for 200+ countries and jet fuel charges for 400+ airports. Charges include: landing, lighting, aircraft parking, passenger service, security, terminal navigation, emissions, noise, overflight charges and taxation.

**Audience:** Route/Network Planners, IT Providers, Airlines, Airports, Supply Chain, Government Authorities, Consulting Firms

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/acic](http://www.iata.org/acic)

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## Essential Documents on International Air Carrier Liability

The Essential Documents on International Air Carrier Liability is the 'must-have' desktop reference companion for airline counsels, air transport law specialists, private practitioners, regulators and academics worldwide.

**Audience:** Air Transport Law Specialists, Regulatory Bodies, Government Agencies

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/liability](http://www.iata.org/liability)

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## IATA Consolidated Exchange Rates (ICER)

ICER provides daily updates of the IATA exchange rates for converting fares, taxes and fees to an alternate currency of payment. This is the official source for international payment currency conversions used by the industry for pricing and ticketing, directly offering combinations of currency exchanges at the bank reselling rate (BSR).

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/icer](http://www.iata.org/icer)

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## IATA List of Ticket and Airport Taxes and Fees (Tax List)\*

A quick reference tool, the IATA Tax List is issued quarterly and includes all information required for collecting, filing, ticketing and remitting airport taxes charges and fees.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/tax-list](http://www.iata.org/tax-list)

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## IATA Rates of Exchange (IROE)

IROE is the official source of airline industry currency rates of exchange for fare construction purposes, based on the average of the exchange rates for five banking days ending on the 10<sup>th</sup> of each month. The IROE file is available in two formats. The IROE Quarterly is a PDF file with monthly updates of significant changes.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/iroe](http://www.iata.org/iroe)

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## Integrated Risk Management Guidance Material

This handbook offers a practical guide to Enterprise Risk Management (ERM). A unique tool for any aviation and non-aviation entity that is integrating its management systems, this publication is a "how to" manual on exposing and managing risk.

**Audience:** Risk or Insurance Managers, Safety or Quality Managers, Airlines and Ground Service Providers, Regulators and Civil Aviation Authorities

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/risk-management](http://www.iata.org/risk-management)

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## International Aircraft Financing

In international aircraft financing, the principles of finance are intermingled with air law, economics, taxation, accounting, insurance, politics and engineering. Each plays an essential role that is dependent on all other disciplines.

The International Aircraft Financing publication is the most comprehensive book yet compiled on the topic. It sets out the law and practice of international aircraft financing in simple, straightforward terms, and provides the insight needed to unravel the complexities of aircraft financing.

**Audience:** Aviation Training Programs and Institutions, Libraries, Governments

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/aircraft-financing](http://www.iata.org/aircraft-financing)

\* These products under the Finance and Statistics section can be purchased individually or as a package at a reduced price. Contact Customer Service for details.

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## Monthly Statistics

IATA Monthly Statistics is the most accurate source for a regular, complete and timely update on industry traffic data and trends. This report – the only one of its kind – provides monthly traffic figures for passenger and cargo markets, as well as an executive summary from IATA's Chief Economist on the latest developments worldwide.

**Audience:** Airlines, Airports, Consulting Firms, Financial Institutions, Publishing Companies, Educational Institutions and Civil Aviation Authorities

**Language:** English

**How to purchase:** IATA Online Store or Customer Service (free for airlines\*)

**More information:** [www.iata.org/monthly-traffic-statistics](http://www.iata.org/monthly-traffic-statistics)

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## Revenue Accounting Tax Database (RATD)\*

Customized for interline billing, RATD streamlines the process related to the settlement of taxes, charges and fees with convenient access via the web.

**Audience:** Airlines

**Language:** English

**How to purchase:** Customer Service

**More information:** [www.iata.org/ratd](http://www.iata.org/ratd)

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## Ticket Tax Box Service (TTBS)\*

The officially recognized global reference for taxes, charges and fees levied on passenger air tickets on both arrival and departure.

**Audience:** Airlines, Global Distribution Systems, Fares Search Engines and Service/Solution Providers

**Language:** English

**How to purchase:** Customer Service

**More information:** [www.iata.org/ttbs](http://www.iata.org/ttbs)

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## World Air Transport Statistics (WATS)

WATS is the industry's most comprehensive and up-to-date reference digest. It draws from over half a century of experience to assemble the key numbers of more than 200 airlines, including low-cost carriers.

WATS offers extensive coverage of a wide range of critical industry topics such as passenger and cargo traffic, airline profitability, airline capacity and load factors, safety, environment, fleet and operational statistics.

**Audience:** Airlines, Airports, Consulting Firms, Financial Institutions, Aviation Suppliers and Service Providers, Publishing Companies, Educational Institutions and Civil Aviation Authorities

**Language:** English

**How to purchase:** IATA Online Store or Customer Service

**More information:** [www.iata.org/wats](http://www.iata.org/wats)

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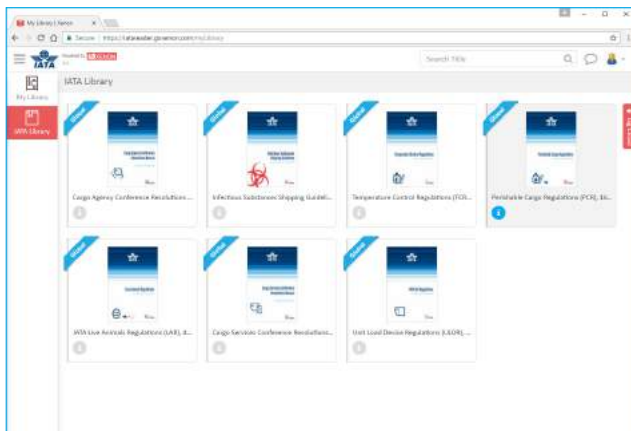
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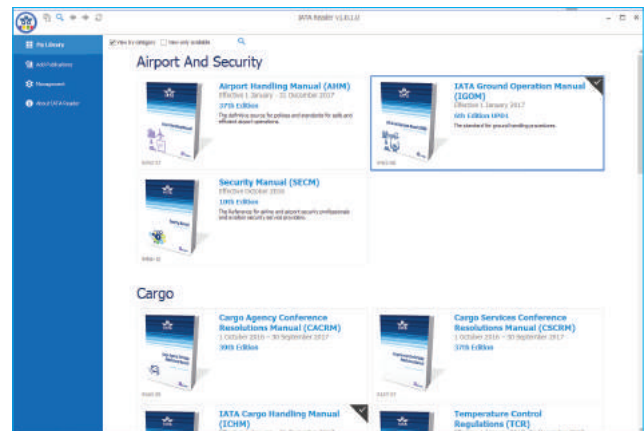
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